

What is the CRC?

The Crisis Resource Center is a place that individuals who may be experiencing a psychiatric crisis can voluntarily access crisis intervention.

The CRC offers

A safe, recovery oriented environment

Short-term intervention

Peer support

Links to ongoing support and services

Open 24 hours, 7 days a week

Most people return to their residence or a shelter a few hours after arrival or until CRC staff can link individuals with the desired supportive services in the community.

For best service, people seeking support from the CRC are strongly encouraged to call first at 414-643-8778

CRC referrals must fall within the following admission criteria:

- Voluntary clients seeking help.
- Individuals must be 18 years or older, a Milwaukee County resident and have the ability for independent self-care.
- Individuals must be experiencing psychiatric symptoms or have been diagnosed with a mental illness and may have co-occurring substance abuse symptoms or diagnosis.
- Individuals currently experiencing a psychiatric crisis that would benefit from short-term crisis intervention and show no evidence of serious or uncontrolled medical problems.

Exclusionary Criteria

- Individuals who are an acute danger to themselves or others, and /or who may have an acute medical condition.
- Individuals who are in withdrawal from alcohol, heroin, cocaine or hallucinogenic drugs.
- Individuals may not be on a police hold.

Benefits of the CRC

The CRC benefits both individuals who live with mental illness and all residents of Milwaukee County through:

- Reduction in the incarceration rate of persons with mental illness.
- Reduction in the underlying causes of homelessness.
- Reduction in emergency detentions.
- Reduction in utilization of public and private emergency rooms and inpatient services.

The CRC also promotes opportunities for increased collaboration among community services and providers for the benefit of consumers and improved community health through consumers' increased quality of life.



Additional access to Community resources:

Although one may have substance abuse issues, homelessness or other medical issues, the primary role of the Crisis Resource Center is to stabilize a mental health crisis.

Dangerous Situations

Dial 911

Mental Health Crisis Line

257-7222

Non-Crisis Support

Contact Warmline Inc.

777-4729

Open M, W, F, Sat, Sun

7:00p.m.—11:00 p.m.

Housing Information

Call **211** for information on how to locate housing opportunities.

Medications

Individuals who do not have insurance, T19, or T18 may go to the

Milwaukee County Behavioral Health Division Walk In Clinic

9455 Watertown Plank Rd.

Monday through Friday

9:00 A.M. to 5:00 P.M.

First time patients please arrive before 8:00 A.M.

**Crisis Resource Center
643-8778**

Collaborating Agencies

American Red Cross
Aurora Health Care
Greater Milwaukee Foundation
Justice 2000
Mental Health Association
Milwaukee County
Behavioral Health Division
Milwaukee Police Department
National Alliance for the Mentally Ill (NAMI)
Rogers Memorial Hospital
Our Space Inc.
United Community Center
Transitional Living Services, Inc.
Warmline Inc.
Wisconsin Community Services

Special Thank you to our Funding Partners

Archdiocese of Milwaukee
Supporting Fund (AMS)
Charles E. Kubly Foundation
Faye McBeath Foundation
Forest County Potawatomi
Community Foundation
Greater Milwaukee Foundation
Jane Bradley Pettit Foundation
Robert Wood Johnson Foundation
Wheaton Franciscan Healthcare
Foundation for St. Francis, Inc.
Ziemann Foundation



Crisis Resource Center

2057 S. 14th Street

Phone: 643-8778

Fax: 643-8708

**Resolving a mental health
crisis before it becomes an
emergency.**