

## What is the CRC?

The Crisis Resource Center is a place that individuals who may be experiencing a psychiatric crisis can voluntarily access crisis intervention.

**The CRC offers**

**A safe, recovery oriented environment**

**Short-term intervention**

**Peer support**

**Links to ongoing support and services**

**Open 24 hours, 7 days a week**

Most people return to their residence or a shelter a few hours after arrival or until CRC staff can link individuals with the desired supportive services in the community.

**For best service, people seeking support from the CRC are strongly encouraged to call first at 414-643-8778**

**CRC referrals must fall within the following admission criteria:**

- Voluntary clients seeking help.
- Individuals must be 18 years or older, a Milwaukee County resident and have the ability for independent self-care.
- Individuals must be experiencing psychiatric symptoms or have been diagnosed with a mental illness and may have co-occurring substance abuse symptoms or diagnosis.
- Individuals currently experiencing a psychiatric crisis that would benefit from short-term crisis intervention and show no evidence of serious or uncontrolled medical problems.

### **Exclusionary Criteria**

- Individuals who are an acute danger to themselves or others, and /or who may have an acute medical condition.
- Individuals who are in withdrawal from alcohol, heroin, cocaine or hallucinogenic drugs.
- Individuals may not be on a police hold.

## Benefits of the CRC

The CRC benefits both individuals who live with mental illness and all residents of Milwaukee County through:

- Reduction in the incarceration rate of persons with mental illness.
- Reduction in the underlying causes of homelessness.
- Reduction in emergency detentions.
- Reduction in utilization of public and private emergency rooms and inpatient services.

**The CRC also promotes opportunities for increased collaboration among community services and providers for the benefit of consumers and improved community health through consumers' increased quality of life.**



## **Additional access to Community resources:**

**Although one may have substance abuse issues, homelessness or other medical issues, the primary role of the Crisis Resource Center is to stabilize a mental health crisis.**

### **Dangerous Situations Dial 911**

### **Mental Health Crisis Line 257-7222**

### **Non-Crisis Support Contact Warmline Inc. 777-4729**

**Open M, W, F, Sat, Sun  
7:00p.m.—11:00 p.m.**

### **Housing Information**

Call **211** for information on how to locate housing opportunities.

### **Medications**

Individuals who do not have insurance, T19, or T18 may go to the

**Milwaukee County Behavioral Health Division Walk In Clinic**  
9455 Watertown Plank Rd.

**Monday through Friday  
9:00 A.M. to 5:00 P.M.**  
First time patients please arrive before 8:00 A.M.

**Crisis Resource Center  
643-8778**

## **Collaborating Agencies**

American Red Cross  
Aurora Health Care  
Greater Milwaukee Foundation  
Justice 2000  
Mental Health Association  
Milwaukee County  
Behavioral Health Division  
Milwaukee Police Department  
National Alliance for the Mentally Ill (NAMI)  
Rogers Memorial Hospital  
Our Space Inc.  
United Community Center  
Transitional Living Services, Inc.  
Warmline Inc.  
Wisconsin Community Services

## **Special Thank you to our Funding Partners**

Archdiocese of Milwaukee  
Supporting Fund (AMS)  
Charles E. Kubly Foundation  
Faye McBeath Foundation  
Forest County Potawatomi  
Community Foundation  
Greater Milwaukee Foundation  
Jane Bradley Pettit Foundation  
Robert Wood Johnson Foundation  
Wheaton Franciscan Healthcare  
Foundation for St. Francis, Inc.  
Ziemann Foundation



# **Crisis Resource Center**

**2057 S. 14<sup>th</sup> Street  
Phone: 643-8778  
Fax: 643-8708**

**Resolving a mental health  
crisis before it becomes an  
emergency.**